



Residential Heat Treatment Notice and Instruction Sheet

Important: Read Carefully. Your Signature is required. A copy of the notice must be signed and on the property when our Heat Treatment crew arrives.

THE NIGHT BEFORE SERVICE ALL RESIDENTS MUST DRY A SET OF CLOTHES ON HIGH HEAT (INCLUDING JACKETS, SHOES, AND HATS; ANYTHING THAT WILL BE WORN THE DAY OF TREATMENT) AND SEAL IN A NEW PLASTIC BAG. THIS IS YOUR OUTFIT FOR TREATMENT DAY AND MUST BE FREE OF BED BUGS OR EGGS. CHANGE INTO THESE CLOTHES RIGHT BEFORE YOU LEAVE YOUR HOME THE MORNING OF TREATMENT. DO NOT TAKE ANYTHING ELSE WITH YOU BECAUSE BED BUGS OR EGGS CAN BE HIDING IN YOUR BELONGINGS AND YOU COULD REINTRODUCE THEM TO YOUR HOME.

1. **Clean up excess clutter.** If the technician determines there is an unusual amount of belongings on the floor, counters, etc. an additional **\$500** may be charged. Examples of excessive clutter may include, but are not limited to, stacks of boxes, piles of magazines and newspapers, and bags of belongings that make it difficult for our technicians to move the equipment throughout the space. Please note, unless you are permanently getting rid of items, they need to stay in the structure to be treated or you will reintroduce the bed bugs to the space.
2. **Clean up kitchen.** Load and run dishwasher, clear counter tops, take out the trash. This area will be used to process heat sensitive items.
3. **Leave hanging clothes hanging and leave folded clothes in drawers, cabinets and on shelves.**
4. **Please do not place clothes and personal items in bags or boxes.** These items must be open and accessible for heat penetration. If clothes are already stored in boxes and plastic bags, leave them in the containers and notify the technicians.
5. Take down all **vinyl** window blinds and smoke detectors. **Please let us know if there are fire sprinklers and/or heat sensors.**
6. **Set Sleep Number beds to lowest** setting and notify technician.
7. Notify us of any **pesticides** previously used. Vacuum **and** wipe up Diatomaceous Earth ("DE"). For **\$500**, our crew will clean up the **DE** for you. Please notify us ahead of time for this service.

HEAT SENSITIVE CHECKLIST

- *People, Plants and Pets must be removed from treatment area. Place all living plants on kitchen counters or table.*
- *Make arrangements for your pets. We encourage you to have them groomed on the day of treatment. Leave all their bedding within treatment area.*
- **Place all heat sensitive items on kitchen counters and dining room table. Placing items in laundry baskets or open crates is preferred, as this allows us to heat the items effectively and move them out of the treatment area at the proper time. Such items include:**

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| <input type="checkbox"/> Aerosol cans, fire extinguishers, and other combustible items | <input type="checkbox"/> Fresh fruits and vegetables, shortening, chocolates, carbonated beverages, wines, liquors, vitamins, medicines, and artificial sweeteners. In lieu of removal, items may be placed in a refrigerator after careful inspection. |
| <input type="checkbox"/> Candles, wax, crayons, lipstick and other meltable cosmetics | <input type="checkbox"/> Oil paintings, acrylics (art work), paintings and pictures |
| <input type="checkbox"/> Household cleaners, medicines and vitamins | <input type="checkbox"/> Paint (both spray and canned) |
| <input type="checkbox"/> Vinyl mini and vertical blinds | |
| <input type="checkbox"/> Arts and craft items that are assembled with hot melt glue | |
| <input type="checkbox"/> Hygiene products (i.e. shampoo, deodorant, liquid soap, etc.) | |

Please point out antique furniture with finish or fragile glue points to our technicians to evaluate if they need to be inspected for bed bugs and removed or covered.

NOTE: If the areas to be treated are not prepared according to this notice, a preparation fee and/or a reschedule fee (\$500 minimum) may be assessed. In order to allow complete penetration of heat, we may find it necessary to open drawers, move furniture and/or personal items, etc. Do not be alarmed if you find that furniture, clothes, and other personal items have been moved! This has been done to facilitate the movement of heated air throughout your home to accomplish penetration of heat in items like mattresses, box springs, sofas, and inside wall voids, as well as other hard to reach areas. We will respect your home and make every effort not to disrupt it any more than is necessary.

REQUIREMENTS AND CONDITIONS

I/we the undersigned have read, reviewed, and agreed to all the provisions contained herein and have acknowledged receipt of an exact copy of this Notice.

Owner/Agent/Tenant Printed Name and Signature

Title

Date

Corporate Office: 3060 Valley Pike, Harrisonburg, VA 22802 * (Phone) 877-617-2847 * (Fax) 540-432-5534
Locations: Virginia (877-617-2847) * Maryland (301-748-2423) * Colorado (303-233-0350) * Oregon (503-893-9731)